SAMPLE - Fictional data. All names, VINs, dealers, dates and numbers are fictional; any resemblance is coincidental.

Jordan A. Sample
100 Sample Street
Anytown, CA 90000
County: Example County

2025 HONDA ACCORD LX
VIN: 1HGXX0000SAMPLE01
03/36,000 BASIC WARRANTY
05/60,000 POWERTRAIN WARRANTY

Date	Miles	Days	Invoice	Complaint/Remedy
02/14/2025	**105**		**Lease**	**Lease of 2025 HONDA ACCORD LX** **EXAMPLE HILLS HONDA** **123 EXAMPLE BLVD** **ANYTOWN, CA 90001-0000**
01/11/2026 - 01/16/2026	25,130-25,136=6	6	900101 SAMPLE VALLEY HONDA	A# 2023-25 Accord TSU/TCU Data Error OTA SW Update PUD. *Performed 2025 Accord TSU/TCU data error OTA SW update PUD.* B# C/s all the warning lights appear on the dash and the steering wheel feels heavy like no power steering. Pls check and advise. Customer authorized $290.00 diagnostic fee. *Scanned vehicle using i-HDS, DTC set U0126-00, C0051-96, C1400-11. Followed DTC trouble-shoot process. Recommend replacing electric gearbox assembly. Replaced electric gearbox assembly and performed ECU keys re-write and all sensors re-learn. Vehicle performance is normal at this time.* C# Video multi-point inspection. *Performed video MPI.* D# California state law requires us to check your tire pressure on every service visit. $20.00 value is complementary.
04/20/2026 -	34,015-34,018=3	7	900245 SAMPLE	A# C/s ACC, LKAS, collision mitigation, road departure, auto high beam warning lights is on the dashboard, pls check and advise. Customer authorized

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04/26/2026			VALLEY HONDA	$290 diagnose fee. *Scanned vehicle using i-HDS, DTCs set C14-00-11, U3000-49, U0126-00, U0416-68, U0420-68. Followed DTC trouble-shoot process. Recommend replacing electric steering gearbox. Replaced recommended parts. EPS system is normal at this time.* B# 2023-25 Accord TSU/TCU Data Error OTA SW Update PUD. *Performed 2025 Accord TSU/TCU data error OTA SW update PUD.* C# California state law requires us to check your tire pressure on every service visit. $20.00 value is complementary. D# Video multi-point inspection.

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